What is Patient Share?

Patient Share is like a co-pay for long-term care services. It is the amount of your income that must be paid to the long-term care provider each month. When long-term care services are self-or surrogate-directed, through ARIS Solutions, ARIS Solutions pays the long-term care provider up-front. The Patient Share amount is not paid to ARIS Solutions by Medicaid. Therefore, you are responsible for paying us the Patient Share.

Who Determines if Patient Share is Owed?

The Vermont Department for Children and Families--Economic Services Division (ESD) makes the decision about Patient Share. ARIS Solutions does not decide if Patient Share is owed. If you have questions about how much you owe in Patient Share, you should call your local ESD office (http://dcf.vermont.gov/esd/contact-us/districts).

What Happens if Patient Share Payments are Late/Overdue?

If a payment is going to be late, please call to let us know. If the Patient Share account becomes the equivalent of three-months unpaid Patient Share OR is more than $500.00 past due, we will stop processing timesheets for your employees until the account is paid in full. When the account has been made current, the previous unpaid timesheets will be processed in the next regularly scheduled payroll. It is important to remember that Patient Share is based on when services are provided. If timesheets for multiple months are sent in together, more than one month of Patient Share will be applied.

Payment Options

*Payments **cannot** be made over the phone.*

- Check
- Money Order
- Credit/Debit Payments* >> Go to: https://invoicepay.billeriq.com/ebpp/ARIS/

❍ Credit/Debit card transactions incur a 3% transaction fee.
ACH (Free)

Dedicated to your Peace of Mind

If you have any questions about a payment, please contact Customer Service. Our staff is available Monday through Friday, from 8:00 a.m. to 4:00 p.m. by calling (800) 798-1658 or by email karent@arissolutions.org

Tel. (800) 798-1658 --- Fax 802-295-6637 --- PO Box 4409 --- White River Jct., VT 05001
http://www.arissolutions.org