



Vermont Electronic Visit Verification Frequently Asked Questions

What Is EVV?

- "Electronic Visit Verification" (EVV for short) is an electronic time keeping system used to record when services are provided to Medicaid members who get certain Home & Community Based Services (HCBS).

Why is Vermont implementing EVV?

- This is a requirement of a federal law called the 21st Century CURES Act. All states must have EVV systems for workers who provide certain in-home Medicaid services.

When are services exempt from EVV?

- EVV is not required when care providers live in the same home as the client they provide services to. This is referred to as "Live In Exempt".
- EVV is not required when services are provided entirely outside of the client's home. Services provided outside the client's home are considered "Community" services, which are exempt from EVV.
- For the Developmental Services program, EVV is only required for Respite and Home Supports services.

Do I still need to submit a timesheet?

- Yes. EVV is only a time keeping system, it does not replace timesheets. To receive payment you must continue to submit timesheets.

Can I still submit paper timesheets if I have to use EVV?

- Yes. You can continue to submit paper timesheets.

How I do indicate on my timesheet that I am exempt from EVV?

- For paper timesheet users, fill in "Yes" to the question "Do you live with the person you provided care to?" if the employee lives in the same home as the client.
- For eTimesheet users, check the "Live In Exempt" checkbox if the employee lives in the same home as the client.
- Record the location of service as "Community", for any service provided outside the home of the client.

How do I record services using EVV?

- You can record services using either an automated phone line, the Vermont Visit Verification system, or an app, Sandata Mobile Connect.

Where can I get assistance?

- You can contact the EVV Department at ARIS Solutions, 1 (800) 798-1658 option 2, for assistance with EVV.

Financial Management Support Empowering Independent Lives.

Tel: 800.798.1658 • Fax: 802.295.0663 • PO Box 4409 • White River Jct., VT 05001

www.arissolutions.org