

Financial & Payroll Services for the Nonprofit Sector

### **Enrollment Forms for:**

### **VDC Program Employers**

This packet contains the necessary forms and instructions that will authorize ARIS Solutions to act in your behalf as your Financial Management Service provider. \*\*BELOW FORMS MUST BE SIGNED/DATED AND RETURNED TO ARIS SOLUTIONS\*\*

- Employer / Veteran Information Form
- □ Form SS-4 Application for Employer Identification Number
  - Form SS-4 allows ARIS to request a Federal Employer Identification Number from the IRS for you.
- □ Workers Compensation Application (if applicable)
- □ Form 2678 Employer/Payer Appointment of Agent
  - Allows ARIS to file your employment tax forms.
- Form 8821- Tax Information Authorization
  - ✤ Allows ARIS to receive & review copies of tax filings from the IRS.
- State Tax Forms
  - State Department of Revenue (if applicable)
  - ✤ State Department of Labor
- □ Employer/Authorized Representative Background Check Release Form
- Employer Confirmation of Receipt
- Fraud & Abuse Statement
- □ HIPAA Notice of Privacy Practices & Agreement
- □ Electronic Timesheet Submission: (2 different options)
  - Electronic Timesheets Application. Followed by instructions on Electronic Timesheets.
  - Timesheet Submission Portal and applicable information.

If you have questions contact the Veterans Department at 866.970.3301

### Return Packet to: ARIS Solutions-Veteran Program

PO Box 4409 White River Jct., VT 05001 Phone: 866.970.3301 (toll free) Fax: 802.295.9812 Email: veteranpayroll@arissolutions.org VDC-EMPLOYER



### **New Employer/Veteran Information**

### You are now an Employer!

Welcome to the Veteran Directed Care Program employment model. You will now manage and direct the services you receive or the services the Veteran you represent receives. In this employer model you, or a representative who you appoint, are the employer and you direct the work of your employee.

### The Role of ARIS Solutions as Your Financial Management Services "FMS" Provider

ARIS Solutions will serve as your FMS Provider to support you and complete many of the administrative employer obligations. This means that ARIS will process your timesheets, conduct criminal background checks on potential employees manage your employer tax responsibilities on the federal and state level, apply for workers compensation insurance, and pay your employees.

Your Role (as Employer)	Employee's Role (as Employee)	ARIS Solutions' Role (as FMS Provider)
Select and hire an employee	Meet your requirements for hiring	Assist with paperwork, as needed
Schedule employees (staying within your authorized budget)	Complete required employment paperwork	Establish you as an employer
Train employees	Submit a background check	Establish your worker as your employee
Sign timesheets	Submit signed timesheets to ARIS	Conduct criminal background checks
Review employees job performance		CHECKS
Dismiss employees	Respect employer's boundaries, rules and responsibilities	Provide payroll services Prepare and disburse payroll checks
Establish clear boundaries	Provide home care services to	Pay employer taxes
Let your employee know what the rules are and what their	your employer as directed by your employer	Prepare year-end tax reports
responsibilities are		Apply for and secure Workers
Prevent fraud	Prevent fraud	Compensation insurance on behalf of the employer

### **Roles and Responsibilities Chart**



## **Contact Information**

You can remove this page from the packet and post it somewhere prominent so you always have the information you need to contact the Veterans Program team.

ARIS Solutions-Veteran Program staff are available for support Monday through Friday from 8:00 am to 4:00pm (EST) and can be reached at **866.970.3301** (toll free), our veteran dedicated email address: <u>veteranpayroll@arissolutions.org</u> or our Website at <u>www.arissolutions.org</u>

ARIS Solutions is not open on state or federal holidays.

Financial & Payroll Services for the Nonprofit Sector



NAME OF EMPLOYER

Name				
(Last)		(First)	(Mi	ddle)
Address (Street)	(Apt)	(City)	(State)	(Zip)
Phone ()	Email			
OOB <u>///</u>	Social Security Nur	nber	<u> </u>	
ENDER				
EIN (If previously issued)				
elationship to Veteran _				
<b>eteran IS EMPLOYER</b> If <u>yes</u> please skip next sect	YES	NO		
ASE MANAGER / OPTION	S COUNSELOR / CARE O	COORDINATO	<mark>२ :</mark>	
NAM	IE OF VETERAN			
ame		G		
ddress				
(Street)	(APT)	(City)	(State)	(Zip)
none ()				
ate of Birth				
ocial Security Number				

Depa	Decemb rtment of r al Revenu	<b>DC-EMPLC</b> <b>5-4</b> Der 2019) the Treasury ue Service	Application for Employ (For use by employers, corporations government agencies, Indian tribal ▶ Go to www.irs.gov/FormSS4 for ▶ See separate instructions for each	, partno entities instruc line.	erships, t s, certain tions and ▶ Keep a	indi indi d the a cop	s, estates, c viduals, and latest infor	hurches, others.) mation.	E	IN	0MB No. 154	5-0003
	1 <mark>L</mark>	egal name	of entity (or individual) for whom the EIN is	being r	requested	1	HCSR					
arly.	<b>2</b> T	rade name	of business (if different from name on line	1)	<b>3</b> Exe	ecuto	or, administra	ator, truste	ee, "car	e of" nar	ne	
int cle		-	ress (room, apt., suite no. and street, or P.0 ons PO Box 4409	O. box)	5a Str	eet a	ddress (if dif	ferent) (D	on't ent	er a P.O	box.)	
Type or print clearly.		White Rive	and ZIP code (if foreign, see instructions) er Jct., VT 05001 state where principal business is located		5b Cit	y, sta	ate, and ZIP	code (if fo	oreign, s	ee instru	ictions)	
Тур	7a N	Name of res	sponsible party			<mark>7</mark> b	SSN, ITIN	, or EIN				
Ba			n for a limited liability company (LLC)	Yes	X No	8b	If 8a is "Y LLC meml					
sc			as the LLC organized in the United States?								· 🗌 Yes	No
)a	S     P     C     P     C     P     C     C     C     C     O	ole proprie Partnership Corporation Personal sei Church or cl Other nonpr	check only one box). <b>Caution:</b> If 8a is "Yes, tor (SSN)				Estate (SSN Plan admini Trust (TIN o Military/Nati Farmers' coo REMIC up Exemptio	l of decec strator (TI f grantor) ional Gua operative	lent) N) rd	Federa ] Indian t	-	
b	If a co	prporation,	name the state or foreign country (if e incorporated	State	)	Gro	up Exemptio		ign cou		·	
0	Х S	itarted new Personal ( lired emplo Compliance	Iying (check only one box) business (specify type) ► Care/Home Care yees (Check the box and see line 13.) with IRS withholding regulations		hanged ty urchased reated a t	ype o goir trust	e (specify pu of organization g business (specify type ion plan (spe	on (specify		rpe) ►		
1		)ther (speci business st	ry) ► arted or acquired (month, day, year). See ir	nstructio	ons.	12		month of				
13	none).		of employees expected in the next 12 mon loyees expected, skip line 14. al Household	ths (ent Other	er -0- if	_ 14	less in a annually (Your en or less if	full calen instead on ploymen you expe on't check	dar yea of Forms t tax lial ect to pa	and wa 941 qua pility gen y \$5,000	nt to file Fo arterly, chec erally will b	ck here. e \$1,000 total wages.)
5		-	s or annuities were paid (month, day, yea n (month, day, year)					lding age ►	nt, ente	er date i	ncome will	first be paid to
6	□ C □ R	onstruction Real estate	Manufacturing Finance & insu	warehou Irance	ising	Acc Oth	alth care & so commodation er (specify)	& food se	rvice	Who y based perso	esale-ager esale-othe	_
7	Indica Home	ate principa e and Comm	Il line of merchandise sold, specific constru nunity Based personal care to veteran participan	iction w .t.	ork done	, pro	ducts produc	ced, or se	rvices p	orovided.		
8			n <mark>t entity shown on line 1 ever applied for an</mark> evious EIN here ►	<mark>id recei</mark> v	ved an Ell	N?	Yes	🗌 No				
hii		Designe	te this section <b>only</b> if you want to authorize the nar ee's name olutions Fiscal Agent	med indiv	vidual to red	ceive	the entity's EIN	l and answ	Desi	gnee's tele	phone numbe	on of this form. er (include area code
Par Des	ty signee	Addres	s and ZIP code 4409 White River Jct., VT 05001						Des	2.280.1911 ignee's fa .295.9812		nclude area code
	-		clare that I have examined this application, and to the best of	of my know	ledge and be	elief, it	is true, correct, a	nd complete.			phone numbe	er (include area code
	ature <b>&gt;</b>	e (type or pr	пт ысану) ≠			Date			Арр	licant's fa	ax number (ii	nclude area code
For	Privacy	Act and F	Paperwork Reduction Act Notice, see sep	parate i	instructio	ons.	(	Cat. No. 16	055N		Form SS	-4 (Rev. 12-2019



**VDC-EMPLOYER** 

Information on Worker's Compensation Insurance/frequently asked questions:

- All employers are required to obtain Worker's Compensation insurance before employees may begin to work.
  - Employers will be notified as soon as policy is in place.
- Worker's Compensation Insurance is an insurance policy which pays for the cost of an employee's medical expense and lost wages in the event of a work related injury.
- ARIS Solutions assists employers in obtaining a Worker's Compensation Policy.
- The cost for Worker's Compensation insurance can vary somewhat, most policies are atleast \$1000 per year.
  - The exact cost is determined by the insurance company and depends upon the number of full or part time employees and the total annual wages to be paid in the year.
  - The cost of the policy is paid from the participant's budget and is broken down into equal monthly amounts.
    - ARIS Solutions pays the policy upfront and is repaid through the VA as billing is done each month.



Employer Legal Name:

Employer Date of Birth:

Veteran name (if different than Employer name):

Employer FEIN # :

Employer Phone:

Street Address (where service is provided):

City, State, ZIP(where service is provided):

Estimated Number of Employees:

Full Time: \_\_\_\_\_

Part Time: \_\_\_\_\_

Estimated Annual Payroll:

Effective Date of Coverage (start date):

Employer Signature and Date:

PARTNERS,	OFFICERS, RELATIVES TO BE INCLU NAME	DED OR EXCLUDED. (R DATE OF BIRTH	emuneration to be in TITLE/ RELATIONSHIP	OWNER- SHIP %	t be part of rating information section.) DUTIES	INC/EXC	CLASS CODE	REMUNERATION
<u></u>		DATE OF BILLIN	Owner	100%	Joine	Excl	8835	0
						-		

#### PRIOR CARRIER INFORMATION/LOSS HISTORY

PROVIDE I	NFORMATION FOR THE PAST 5 YEARS AND USE THE REMARKS SEC	LOSS RUN ATTACHED				
YEAR	CARRIER & POLICY NUMBER	ANNUAL PREMIUM	MOD	# CLAIMS	AMOUNT PAID	RESERVE
	CO:					
	POL #:					
	CO:					
	POL #:					
	CO;					
	POL #:					
	co:					
	POL #:					
	CO:					
	POL #:					

NATURE OF BUSINESS/DESCRIPTION OF OPERATIONS GIVE COMMENTS AND DESCRIPTIONS OF BUSINESS, OPERATIONS AND PRODUCTS: MANUFACTURING-- RAW MATERIALS, PROCESSES, PRODUCT, EQUIPMENT, CONTRACTOR-- TYPE OF WORK, SUB-CONTRACTS, MERCANTILE--MERCHANDISE, CUSTOMERS, DELIVERIES. SERVICE--TYPE, LOCATION. FARM--ACREAGE, ANIMALS, MACHINERY, SUB-CONTRACTS.

### Indiana Veterans Program

GENERAL INFORMATION					
EXPLAIN ALL "YES" RESPONSES	YES	NO	EXPLAIN ALL "YES" RESPONSES	YES	NO
1. DOES APPLICANT OWN, OPERATE OR LEASE AIRCRAFT/WATERCRAFT?		$\checkmark$	16. ARE PHYSICALS REQUIRED AFTER OFFERS OF EMPLOYMENT ARE MADE?		$\checkmark$
2. DO/HAVE PAST, PRESENT OR DISCONTINUED OPERATIONS INVOLVE(D)			17. ANY OTHER INSURANCE WITH THIS INSURER?		$\checkmark$
STORING, TREATING, DISCHARGING, APPLYING, DISPOSING, OR TRANSPORTING OF HAZARDOUS MATERIAL? (e.g. landfills, wastes, fuel tanks, etc)		V	18. ANY PRIOR COVERAGE DECLINED/ CANCELLED/NON-RENEWED (Last 3 years)? NOT APPLICABLE IN MO		$\checkmark$
3. ANY WORK PERFORMED UNDERGROUND OR ABOVE 15 FEET?		<	19. ARE EMPLOYEE HEALTH PLANS PROVIDED?		$\checkmark$
4. ANY WORK PERFORMED ON BARGES, VESSELS, DOCKS, BRIDGE OVER WATER?		$\checkmark$	20. IS THERE A LABOR INTERCHANGE WITH ANY OTHER BUSINESS/SUBSIDIARY?		$\checkmark$
5. IS APPLICANT ENGAGED IN ANY OTHER TYPE OF BUSINESS?		$\checkmark$	21. DO YOU LEASE EMPLOYEES TO OR FROM OTHER EMPLOYERS?		$\checkmark$
6. ARE SUB-CONTRACTORS USED? (IF YES, GIVE % OF WORK SUBCONTRACTED)		√	22. DO ANY EMPLOYEES PREDOMINANTLY WORK AT HOME?		$\checkmark$
7. ANY WORK SUBLET WITHOUT CERTIFICATES OF INS.?		√	23. ANY TAX LIENS OR BANKRUPTCY WITHIN THE LAST 5 YEARS?		$\checkmark$
8. IS A WRITTEN SAFETY PROGRAM IN OPERATION?		$\checkmark$	24. ANY UNDISPUTED AND UNPAID WORKERS COMPENSATION PREMIUM DUE FROM YOU OR ANY COMMONLY MANAGED OR OWNED ENTERPRISES? IF YES, EXPLAIN		1
9. ANY GROUP TRANSPORTATION PROVIDED?		$\checkmark$	INCLUDING ENTITIY NAME(S) AND POLICY NUMBERS(S). CONTACT INFORMATION		
10. ANY EMPLOYEES UNDER 16 OR OVER 60 YEARS OF AGE?		√	IN- PHONE: 802-280-1191		
11. ANY SEASONAL EMPLOYEES?		1	SPECTION NAME: Theresa Towle		
12. IS THERE ANY VOLUNTEER OR DONATED LABOR?		$\checkmark$	ACCTNG PHONE: 802-280-1191		
13. ANY EMPLOYEES WITH PHYSICAL HANDICAPS?		$\checkmark$	RECORD NAME: Theresa Towle		
14, DO EMPLOYEES TRAVEL OUT OF STATE?		<	CLAIMS PHONE: 802-280-1191		
15. ARE ATHLETIC TEAMS SPONSORED?		√	INFO NAME: Theresa Towle		
APPLICABLE IN TENNESSEE: IT IS A CRIME TO KNOWINGLY PROVIDE FA PENSATION TRANSACTION FOR THE PURPOSE OF COMMITTING FRAU					
ANY PERSON WHO KNOWINGLY AND WITH INTENT TO DEFRAUD ANY	INSL	JRAN	VCE COMPANY OR ANOTHER PERSON FILES AN APPLICATION FOR INS	URA	NCE
OR STATEMENT OF CLAIM CONTAINING ANY MATERIALLY FALSE IN			ION, OR CONCEALS FOR THE PURPOSE OF MISLEADING INFORMATIC NCE ACT, WHICH IS A CRIME AND SUBJECTS THE PERSON TO CRIMIN	DN C	CON-
[NY: SUBSTANTIAL] CIVIL PENALTIES. (Not applicable in CO, HI, NE, OH, O	K, OF	R, TI	Nor VT; in DC, LA, ME and VA, insurance benefits may also be denied)		
REMARKS			Are cancer treatments provided? Do they give immunizations or shots?	No No	
Does insured have any locations outside of this state?	No	)	Do they take safety precautions with pregnant employees?	No	
Is travel radius greater than 200 miles?	No	,	Do they have procedures for reporting unsafe conditions?	No	
Are operations 24 hours?	No	,	Are all clients/patients ambulatory (ie: able to walk on their own)?	No	
APPLICANT'S SIGNATURE DATE		PRO	DDUCER'S SIGNATURE NATIONAL PRODUCER	RNUN	IBER

#### VDC-EMPLOYER 2678 Employer/Payer Appointment of Agent

(Rev. August 2014) Department of the Treasury - Internal Revenue Service

Use this form if you want to request approval to have an agent file returns and make deposits or payments of employment or other withholding taxes or if you want to revoke an existing appointment.

 If you are an employer or payer who wants to request approval, complete Parts 1 and 2 and sign Part 2. Then give it to the agent. Have the agent complete Part 3 and sign it.

**Note.** This appointment is not effective until we approve your request. See the instructions for filing Form 2678 on page 3.

• If you are an employer, payer, or agent who wants to revoke an existing appointment, complete all three parts. In this case, only one signature is required.

#### Part 1: Why you are filing this form...

(Check one)

Form

Vou want to **appoint** an agent for tax reporting, depositing, and paying.

You want to **revoke** an existing appointment.

Part 2: Employer or Paver Information: Complete this part if you want to appoint an agent or revoke an appointment

- 1 Employer identific
- Employer's or pay 2 (not your trade nam
- 3 Trade name (if any

5 Forms for which y

Address

Payer Information: Comple	te this part if you want to	appoint an agent of rev	oke an appointment.
ation number (EIN)		-	
er's name ne)			
/)			
	Number Street		Suite or room number
	City	St	ate ZIP code
	Foreign country name	Foreign province/county	Foreign postal code
ou want to appoint an agent	or revoke the agent's	For ALL employees	For SOME / employees/

appointment to file. (Check all that apply.)	employees/ payees/payments	employees/ payees/payments
Form 940, 940-PR (Employer's Annual Federal Unemployment (FUTA) Tax Return)*	$\checkmark$	
Form 941, 941-PR, 941-SS (Employer's QUARTERLY Federal Tax Return)	$\overline{\checkmark}$	
Form 943, 943-PR (Employer's Annual Federal Tax Return for Agricultural Employees)		
Form 944, 944(SP) (Employer's ANNUAL Federal Tax Return)		
Form 945 (Annual Return of Withheld Federal Income Tax)		
Form CT-1 (Employer's Annual Railroad Retirement Tax Return)		
Form CT-2 (Employee Representative's Quarterly Railroad Tax Return)		

\*Generally you cannot appoint an agent to report, deposit, and pay tax reported on Form 940, Employer's Annual Federal Unemployment (FUTA) Tax Return, unless you are a home care service recipient.

Check here if you are a home care service recipient, and you want to appoint the agent to report, deposit, and pay FUTA tax for you. See the instructions.

I am authorizing the IRS to disclose otherwise confidential tax information to the agent relating to the authority granted under this appointment, including disclosures required to process Form 2678. The agent may contract with a third party, such as a reporting agent or certified public accountant, to prepare or file the returns covered by this appointment, or to make any required deposits and payments. Such contract may authorize the IRS to disclose confidential tax information of the employer/payer and agent to such third party. If a third party fails to file the returns or make the deposits and payments, the agent and employer/ payer remain liable.

	Sign vour					Print your name here	•	
X	Sign your name here					Print your title here	HHCSR	
	Date	/	1	]		Best daytime phone		
						Now give	this form to the	agent to complete.
For Priva	acy Act and Paperwor	k Reduction A	ct Notice ser	the instructions	IBS	10v/form2678	Cat No 18770D	Form <b>2678</b> (Rev. 8-2014

OMB No. 1545-0748

For IRS use:

VDC-EMPLOYER

Taxpayer name and address

(Rev. January 2021) Department of the Treasury Internal Revenue Service

### **Tax Information Authorization**

Go to www.irs.gov/Form8821 for instructions and the latest information.
 Don't sign this form unless all applicable lines have been completed.
 Don't use Form 8821 to request copies of your tax returns or to authorize someone to represent you. See instructions.

OMB No. 1545-1165
For IRS Use Only
Received by:
Name
Telephone
Function
Date

#### 1 Taxpayer information. Taxpayer must sign and date this form on line 6.

Taxpayer identification number(s)

Daytime telephone number | Plan number (if applicable)

2 Designee(s). If you wish to name more than two designees, attach a list to this form. Check here if a list of additional designees is attached ►

Name and address	CAF No. 0313-84964R
ARIS Solutions	PTIN
PO Box 4409	Telephone No. 866.970.3301
White River Jct., VT 05001	Fax No. 802.295.9812
Check if to be sent copies of notices and communications	Check if new: Address 🗌 Telephone No. 🗌 Fax No. 🗌
Name and address	CAF No.
	PTIN
	Telephone No.
	Fax No.
Check if to be sent copies of notices and communications	Check if new: Address 🗍 Telephone No. 🗍 Fax No. 🦷

- **3** Tax information. Each designee is authorized to inspect and/or receive confidential tax information for the type of tax, forms, periods, and specific matters you list below. See the line 3 instructions.
  - By checking here, I authorize access to my IRS records via an Intermediate Service Provider.

(a) (b) Type of Tax Information (Income, nployment, Payroll, Excise, Estate, Gift, vil Penalty, Sec. 4980H Payments, etc.)		<b>(c)</b> Year(s) or Period(s)	(d) Specific Tax Matters	
Employment 94	1, 940, 941R, 941X, W2, W3, W2C, SS4	2023-2026	Tax Liability	
Authority to obtain existing FEIN	SS4, 8821	2023-2026	Tax Liability	

4 Specific use not recorded on the Centralized Authorization File (CAF). If the tax information authorization is for a specific use not recorded on CAF, check this box. See the instructions. If you check this box, skip line 5 . . . . . . ▶ □

- 6 Taxpayer signature. If signed by a corporate officer, partner, guardian, partnership representative (or designated individual, if applicable), executor, receiver, administrator, trustee, or individual other than the taxpayer, I certify that I have the legal authority to execute this form with respect to the tax matters and tax periods shown on line 3 above.

#### ▶ IF NOT COMPLETED, SIGNED, AND DATED, THIS TAX INFORMATION AUTHORIZATION WILL BE RETURNED.

#### ▶ DON'T SIGN THIS FORM IF IT IS BLANK OR INCOMPLETE.

Signature	Date
	HCSR
Print Name	Title (if applicable)

For Privacy Act and Paperwork Reduction Act Notice, see the instructions.

#### VDC-EMPLOYER

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### SUTA ACCOUNT NUMBER APPLICATION & DISCLOSURE STATEMENT

State Form 2837 (R9 / 3-15) INDIANA DEPARTMENT OF WORKFORCE DEVELOPMENT 10 N Senate Ave RM SE 202 Indianapolis, IN 46204-2277 Confidential record pursuant To IC 4-1-16, IC 22-4-19-6

11.2

\* This agency is requesting disclosure of Social Security Numbers (SSNs) in accordance with IC 4-1-8-1; disclosure is mandatory and this record cannot be processed without it.

IMPORTANT: Employer registration should be submitted on-line at https://uplink.in.gov/ESS/ESSLogon.htm on or before the due date of the employer's first quarterly report. If the employer is unable to submit an on-line application and disclosure statement, a copy of this form, SF 2837, must be attached to the employer's first quarterly contribution report (UC1S). Failure to timely register an account or to complete the application and disclosure statement accurately may result in civil penalties as described in IC 22-4-11.5-9 being assessed to the Employer and / or to the non-employer Agent. Please go to www.in.gov/dwd/SUTA.htm for additional information or clarification.

### SECTION ONE - IDENTIFICATION OF THE REGISTRANT

	W2 or 1099 to workers or contractors?																	]
	What is the FEIN or SSN* to be used by this business to report business income to the IRS? Leave blank if not required to report.																	
What is the complete, legal name of the business as registered with the Leave blank if not required to register. IDWD must be able to verify registration with the Ir												•	tate?				<u> </u>	]
																		]
Date regist	ered w	ith the	Indiana	a Secre	tary of	State?				]/			]/					]
lf not requ	ired to	registe	r with t	he Ind	iana Seo	cretary	of Sta	te, wha	t is the	legal n	ame of	f the bu	isiness	used to	secur	e the El	N from	the IRS?
	At what address will work be physically performed in Indiana? If registering for Tele-work or similar activity, provide the worker's address.																	
Do not use	a PO Box	k. The s	tate for	this ad	dress de	faults t	o India	na. If no	o work i:	s perfor	med in l	Indiana,	, there i	s no Ind	iana SU	TA liabi	ility.	1
Street																		

City														
ZIP			] - [			Comp locatio	lete SF48 ons.	812, Indi	ana Busi	ness Loca	ation Rep	ort, for a	dditional	

#### What is the address at which legal notices are to be served (mailing address for the business)? Do not use a third party agent address.

Street																			
City																	Sta	ate	
ZIP					-					U:	s	Cana	da	Mexic	> _	Oth	er		
What is the telephone number for the business? <i>Do not use a third party agent phone number.</i>																			
Telephone			-			-						xt or Name							
Fax						-													
Please pr	ovide ar	n email	addres	s wher	e IDWI	) may	contac	ct a res	pons	ible pa	irty fo	r the l	busines	<mark>s.</mark> Leave	blani	k if no	ot app	licabl	е.

	٦
SECTION THREE – DISCLOSURES AND CERTIFICATION OF INFORMATION	
vide the name of the person in this organization that should be notified in the event of an audit or investigation. Not a third party provide	<u>-</u>
Last Name	
at is this person's Social Security Number?* Mandatory disclosure	
s this business share ownership, management, or control with any current or former Indiana Business? 🗌 Yes 📝 No	
se identify the related business: SUTA #	
me	
/PORTANT: If you have additional business relationships to disclose, please complete the related business disclosure form SF 28804.	
/hat is the NAICS that best describes this entity? NAICS codes can be found at <u>http://www.census.gov/eos/www/naics/</u>	
de         8         1         2         9         9         0         Key Word(s) / Description         0         t         h         e         r         p         e         r         s	
lditional gwords C a r e s e r v i c e s	
rovide the name and contact information for the person who prepared this form for signature.	
st E M I L I E Last Name D O N K A	
lephone 8 0 2 - 2 8 0 - 1 9 1 1 Agent 🗸 Employee	
reparer's Signature: Date / / /	
rovide the name of the person who is the responsible party for registration of this entity. <u>Do not identify a third party Agent.</u>	
lephone Title HHCSR	
Date / / / /	

IMPORTANT: By signing this form, you are certifying that the information contained herein is true and accurate to the best of your knowledge and belief. You further affirm that you are a person of sufficient authority with regard to the named entity to file this document and to bind the business by the information provided including all required attachments and disclosures as indicated.

*Third party providers*: This form should not contain third party provider information for any required response except the preparer signature, if applicable. Employers can designate correspondence agents or external authorized users for Indiana SUTA purposes only via ESS as described in 646 IAC 5-2-15. Third party providers are hereby notified that submitting this form or any ESS registration where the agent self identifies as the responsible party for the employer is specifically prohibited and is a violation of the Act as described in IC 22-4-11.5-9.

Mail completed forms to:

IDWD – Employer Status Reports 10 N Senate Ave Rm SE 202 Indianapolis, IN 46204-2277 Fax: 317-233-2706 Questions: 800-437-9136 (2) Handbook: <u>www.in.gov/dwd</u>



### Indiana Department of Revenue POWER OF ATTORNEY

### 1. Taxpayer Information

(*Taxpayer(s) Name(s)	DBA Name(s) (if applicable)						
Address 🗌 New Address?							
City	State	Zip Code					
Telephone Number							

#### 2. Identification Numbers

*Indiana Taxpayer Identification Number (10 digits)	or	Employer Identification Number
		<b>—</b>
Social Security Number		Spouse's Social Security Number

Hereby appoint(s) the following:

#### 3. Representative Information

*Individual Representative Nar	ne		Additional Individual Representative Name					
Address			Address					
City	State Zip Code		City	State	Zip Code			
Telephone Number	Telephone Number Email			Telephone Number Email				
Additional Individual Represent	ative Name		Additional Individual Representative Name					
Address			Address					
City	City State Zip Code		City	State	Zip Code			
Telephone Number Email		Telephone Number Email						

#### 4. Firm/Vendor Information

Firm/Vendor Name (*if applicable)							
Address							
City		State	Zip Code				
Telephone Number	Ema	ail					

Representative(s) Name	Telephone Number	Email
		THERESAD@ARISSOLUTIONS.ORG

#### 5. General Authorization

□ I authorize the listed representative(s), in addition to anything otherwise authorized on this form, to represent me regarding any matters with the Indiana Department of Revenue regardless of tax years or income periods. I understand that this authority will expire 5 years from the date this POA is signed or a written and signed notice is filed revoking this authorization.

6. Tax Type(s) (Not applicable if box is checked in question 5 abov *Type of Tax	ve) ★Year(s)/Period(s)
(Income, Withholding, Sales, etc.)	Current Year 🛛 Specify

I acknowledge that the designated representative has the authority to receive confidential information and full power to perform on behalf of the taxpayer in tax matters related to this Power of Attorney. This authority does not include the power to receive refund checks.

I acknowledge that actions taken by the designated representative are binding, even if the representative is not an attorney. Proceedings cannot later be declared legally defective because the representative was not an attorney.

If I am a corporate officer, partner, or fiduciary acting on behalf of the taxpayer, I certify that I have authority to execute this Power of Attorney on behalf of the taxpayer.

7. Authorizing Signature		
*Signature	*Date	
*Printed Name	Title	
*Telephone Number	(Email)	

\*Required fields - if not complete, this form will be returned to sender.



### PROGRAM INTEGRITY and FRAUD PREVENTION

Maintaining and improving program integrity is one of the most important aspects of the Veteran Directed Program. Program integrity including fraud prevention is critical to sustaining this program model. Participants, authorized representatives, and providers are vital to preventing fraud and maintaining program integrity.

Fraud and abuse with funds from the Veteran's Administration can cost billions of dollars each year, diverting funds that could otherwise be used for additional services or to assist more people that need care. As a participant, authorized representative, care provider or recipient of funds, you must comply with all State and Federal laws and prevent misuse or fraud of any funds within this programs. Honesty and integrity are expected of all who participate in the Veteran Directed Program.

### Examples of Fraud and Abuse Include

- Submitting timesheets for services not actually provided
- Approving/authorizing hours that employees didn't actually work
- Recording more time or stating different times than you actually work
- Changing hours on a timesheet after it has been approved
- Not providing the services the veteran needs
- Falsifying a worker's compensation claim
- Falsifying or misrepresentation on applications or documentation
- Billing for services while in the hospital or other care facility
- Submitting twice for the same service
- Requiring an employee to "share" their paycheck with the employer

### Results

Fraud is a felony conviction that can lead to substantial penalties, including imprisonment of up to ten years, or a fine of up to \$1,000 or an amount equal to twice the amount of assistance or benefits wrongfully obtained, or both. If convicted of fraud you may be excluded for a minimum of five years from any employment with a program or facility that receives Medicaid funding.

### REPORTING

If you suspect or know of fraud or abuse occurring, it is your duty and responsibility to report this immediately to the Area Agency on Aging and the Veteran's Administration. Or call ARIS Solutions at 866.970.3301 and the proper people will be contacted.



### **Employer/Authorized Representative Background Checks**

Effective February 1, 2024 any new Employer of Record or Authorized Representative whom is other than the Veteran, are required to undergo and pass a background check in accordance with the Veterans Administration (VA) and state polices as specified by the VDC provided to be designated as a Veteran's representative.

Per VA policy, any representative candidate who has a felony for fraud, abuse or exploitation for an individual may be not authorized as a representative for a Veteran.

Examples of Disqualifying Events as a Result of a Background Check would include:

- 1. A misdemeanor conviction against any individual that involves:
  - a. Physical or sexual assault;
  - b. Violence or exploitation;
  - c. Child pornography;
  - d. Threatening or reckless conduct;
  - e. Theft;
  - f. Fraud;
  - g. Driving under the influence of drugs or alcohol;
  - h. Any other conduct that represents evidence of behavior that could endanger the safety or well-being of an individual.
- 2. A conviction of a felony against an individual.
- 3. Additional factors considered in determining suitability may include, but not limited to:
  - a. Relevance of the crime to the position sought;
  - b. The nature of the work and/or activity to be performed;
  - c. Time elapsed since the conviction;
  - d. Age of the candidate at the time of the offense;
  - e. The number of offenses;
  - f. Whether the individual has pending charges;
  - g. Any relevant evidence of rehabilitation or lack thereof;
  - h. Any other relevant information, including information submitted by the individual or requested by the hiring authority.



### Employer/Authorized Representative Background Check Release Form

### Veteran Directed Care Program

Care Coordinator			AAA							
N	/eteran De	mogra	phic Information							
Last Name:			First Name:							
Home Phone:	Cell Phone:			ID # (Last 4 SS#):						
Is Veteran using a Representative?	Yes	No	(If no, skip Autho	rized Representative Information)						
Authorized Representative Demographic Information										
Full Name (If also a POA please attach documentation):										
Alias/Maiden Name (if more than one	e):									
	C II DI									
Home Phone Number:	Cell Ph	one:		Work Phone:						
Address:				I						
Address outside of state within 5 years:										
Date of Birth:		Full S	ocial Security Numbe	r:						

By signing below, I am consenting to reviewing the list of excluded convictions, substantiations, and findings. I understand that ARIS Solutions will conduct background checks on behalf of the Veteran. I understand that the Veteran will be made aware of all findings and that any finding on the list of program background check exclusions will eliminate me from consideration as the Veteran's employer or Authorized Representative.

As so, I authorize ARIS Solutions to perform the following background check(s) on behalf of the Veteran. The cost of these background check(s) will be an expense to the Veterans budget.

* Indiana Criminal History Information Check	*Office of Inspector General Check
--	------------------------------------

\_\_\_\_\_

### Signatures:

Employer/Authorized Representative: \_\_\_\_\_\_ Date: \_\_\_\_\_\_

Veteran: \_\_\_\_\_



## **Employer Confirmation of Receipt**

I, \_\_\_\_\_\_, have read the "Program Integrity and Fraud Prevention" documents provided by ARIS Solutions.

I understand and accept my role or my designated representative's role as an employer in the Veteran Directed Program employment model.

I acknowledge that I am the employer of any employee I may choose to hire to provide home health care service in the Veteran Directed Program employment model.

I understand I am responsible for hiring, firing, training, and supervising my employees, as well as, maintaining program integrity by preventing and reporting fraud.

I understand and acknowledge that as a FMS Provider, ARIS Solutions, **will not** act as the employer of any employee I may choose to hire through this program.

Signed,

Signature of Employer

Date



### FRAUD & ABUSE STATEMENT

**Fraud** is defined as **recklessly or purposefully** making false statements or representations to obtain some benefit or payment that you would not be entitled to without those statements or facts. These acts may be committed either for the person's own benefit or for the benefit of someone else. In other words, fraud includes the obtaining of something of value through misrepresentation or concealment of facts. Fraud is committed when a person or business deceives or distorts facts or information to get something they would not be otherwise entitled to. Fraud can range from a solo act to a broad-based operation by an institution or a group. Anyone can commit fraud.

### Examples of Medicaid/Veteran Administration Fraud include, but are not limited to:

- Knowingly and/or purposefully filling out an employee timesheet incorrectly for hours or services that were not provided during the times listed or on the day listed;
- Knowingly and/or purposefully allowing the Vendor F/EA FMS-Support Broker entity to bill Medicaid/Veteran Administration for services that were not provided;
- Knowingly and/or purposefully using the Veteran's budget for any other purpose than what has been approved in the Veteran's service plan.
- Knowingly and/or purposefully allowing an employee to document services or hours that were not provided.
- Knowingly and/or purposefully submitting invoices to the Vendor F/EA FMS-Support Broker entity for goods and services that were not provided.
- Knowingly and/or purposefully having the Vendor F/EA FMS-Support Broker entity pay an employee or vendor for goods and/or services actually provided by someone else. (This is also tax fraud.)
- Knowingly and/or purposefully making a "side deal" with an employee to split their pay check with the Veteran or his/her representative. (This is also tax fraud).
- Knowingly or purposefully withholding information from authorities during an investigation
- Knowingly and/or purposely having the Vendor F/EA FMS-Support Broker entity pay for an approved good included in the Veteran's budget, and then return the approved good to get the cash or use it for something else that has not been approved.

Abuse is defined as practices that are inconsistent with sound fiscal, business, or medical practices, and result in an unnecessary cost to Medicaid/Veteran Administration and other programs, or in reimbursement for services that are not medically necessary or fail to meet professionally recognized standards for health care. It also includes recipient practices that result in unnecessary costs to the Medicaid/Veteran Administration program.

### Examples of Medicaid/Veteran Administration Abuse include:

- Making errors when filling out the employee's timesheet and not immediately reporting the error to the Vendor F/EA FMS-Support Broker entity to remedy the situation.
- Being late in handing in Veteran/representative-employer related paperwork to the Vendor F/EA FMS-Support Broker entity.

### The difference between Fraud and Abuse

Fraud is anything intentionally, purposefully or recklessly done to get something for your own benefit that you normally would not be entitled to. Abuse is anything that wasn't done intentionally or purposefully but was still completed incorrectly for your own benefit and not immediately reported.

Medicaid/Veteran Administration Fraud and Abuse is a crime against all taxpayers and is both a state and federal offense. All reports or allegations of fraud and abuse within the Veteran Directed Home and Community Based Services Program will be referred to the Veteran's Administration for possible criminal investigation. Veteran's suspected of Medicaid/Veteran Administration Fraud or Abuse also face termination from the Veteran Directed Home and Community Based Services Program.

Veteran's Signature	Date
Authorized Representative Signature	Date
FMS Provider Signature	Date

### HIPAA NOTICE OF PRIVACY PRACTICES & AGREEMENT

This notice describes how medical information about you may be used and disclosed and how we may obtain access to this information. <u>*Please review it carefully & keep for your records.*</u>

### **DEFINITION OF MEDICAL INFORMATION**

When <u>ARIS Solutions/ VDC Program</u> refers to medical information, we mean protected health information (PHI). PHI is information that is individually identifiable health information including demographic information collected.

### USES AND DISCLOSURES OF PHI

Health Care Operations- Your medical information may be used and disclosed in connection with our health care operational including:

- Case management and care coordination.
- Quality assessment and improvement activities and protocol assessment.
- Reviewing the competence or qualifications of health care professionals, evaluating provider performance, conducting training programs, accreditation, certification activities, and credentialing activities.
- Conducting legal services, compliance programs, fraud and abuse detection
- Business planning and development.

### Additional disclosures-PHI may be disclosed;

- To another entity that has relationship with the organization for their health care operations relating to quality improvement and assessment activities, reviewing competence or qualifications of health care professionals.
- To other entities that assist us in conducting our health care operations.

We will not disclose your medical information to those persons or entities unless they agree to keep it protected.



## HIPAA NOTICE OF PRIVACY PRACTICES & AGREEMENT continued...

### For the Public Benefit- as authorized by law for the following purposes:

- As required by law
- For public health activities, including disease and vital statistic reporting, FDA oversight, and for work related illness or injury
- *To health oversight agencies*
- In response to court and administrative orders
- To avert a serious threat to health and human safety

Your written authorization is required for all other uses and disclosures of your PHI. You may revoke your authorization at any time. However, your revocation will not affect any use or disclosure you permitted to your revocation.

### YOUR RIGHTS

*Access to your information* — You have the right to inspect or obtain a copy of the medical information about you that is contained in a "designated record set". The organization may ask you to submit your request in writing.

*Accounting of disclosures* – You have the right to receive a list of instances in which we or our associates disclosed your PHI for purposes other than health care operations or those authorized by you.

*Confidential Communication* – You have the right to request that we communicate with you about your PHI by a different means or at a different location. You make this request in writing.

*Amending your PHI* – You have the right to request that we amend your PHI contained in the "designated record set" if it is not correct or complete. We may require that this request be in writing.

**Complaints** – You have the right to file a complaint if you believe your privacy rights have been violated. You may file this complaint with A<u>RIS Solutions/ VDC Program and</u>/or the Secretary of the Department of Health and Human Services. All complaints to ARIS Solutions/ VDC Program must be made in writing. We support your right to protect your PHI.

\*\*PLEASE KEEP THIS FOR YOUR RECORDS\*\*

### HIPAA NOTICE OF PRIVACY PRACTICES & AGREEMENT \*PLEASE SIGN/DATE & RETURN TO ARIS SOLUTIONS\*

At <u>ARIS Solutions/ VDC Program</u>, we respect the confidentiality of your medical information and will protect information in a responsible manner. We have a privacy program in place that meets the requirements of HIPAA, the government legislation that sets standards for the privacy of medical information.

This notice will be effective for all medical information that we maintain, including medical information we created or received before \_\_\_\_\_\_ (date) \_\_\_\_\_\_(initials)

### HIPAA PRIVACY NOTICE ACKNOWLEDGEMENT AND CONSENT

I acknowledge that I have been provided with a notice of privacy practices and have been advised of how health information about me may be used and disclosed by ARIS Solutions/ VDHCBS Program and how may I obtain access to and control of this information.

Signature of Employer

Date



If you utilize the **Timesheet Submission Portal**, you can find it under the "Resources and Tools" tab on the home page. Please note it now requires a case sensitive password that we have provided below:



Once you click on "Timesheet Submission Portal" you will be brought to this screen:

€_ (802) 280-1911 🖾 info@arissolutions.org	Need Translation Assistance? 🛛 🗮 ENGLISH
SOLUTIONS	Our Programs 🗸 Programs by State 🖌 Resources & Tools 🗸 About Us 🗸 Contact Us
Resources & Tools > Submit Timesheet Submit Timesheet	
at this time. To view it please	Difected and only active for Veteran Directed Care enter your password below. You should have I via USPS. If you have not, please call customer

Your password will be:

### ArisTime?4409

Then, enter your first and last name and upload the timesheet file. You will receive a unique submission number for that timesheet. Record this number. If you are unsure if the file was successfully submitted, we can be reached at 1.866.970.3301.

### **Electronic Timesheets Agreement**

### I. <u>About The Electronic Timesheets Module</u>

- a. The Electronic Timesheets Module is a web-based interface through which Consumers, Employers, Employees, and Fiscal Intermediary staff can respectively view relevant timesheet information.
- b. Consumers, Employers and Employees will be able to use the system to both submit and approve timesheets electronically for payment by the Fiscal Intermediary.
- c. A Consumer is not required to have an Employer in order to use the system. But in cases where a Consumer does have an Employer and the Consumer approves the Employer to have access to the Electronic Timesheets Submission Interface, both the Consumer and his/her Employer will have identical abilities to enter and approve timesheets for payment. If the Consumer does not feel comfortable with the electronic interface, the Employer has the ability to handle all of the Consumer's timesheet submission and approval responsibilities.

### II. <u>Terms and Conditions</u>

*By signing below, you are agreeing to the following Terms and Conditions:* 

- a. The Consumer and/or his/her Employer and the Employee must have valid e-mail addresses that they access frequently.
- b. The Consumer, his/her Employer (if applicable) and the Employee agree to use the Electronic Timesheets Submission Interface as a method of submitting timesheets.
  - i. Signing this Agreement does not require you to only use the Electronic Timesheets Submission Interface. Other methods of submitting time, such as faxing or mailing, are still acceptable.
- c. A timesheet may not be submitted electronically if the Consumer and the Employee have not both signed and agreed to use the Electronic Timesheets Submission Interface via this Agreement.
  - i. If the Consumer approves their Employer to use the system, then the Employer must also sign this Agreement.
- d. An individual Electronic Timesheets Agreement is required for each Consumer/Employee relationship that chooses to use the Electronic Timesheets Submission Interface.
  - i. This is true even if the Consumer or Employee is already using the Electronic Timesheets Submission Interface in another Consumer/Employee relationship.

Program: Veteran Direct Care

Veteran Name:	Veteran E-mail:	
Employer Name:	Employer E-mail:	
Employee Name: Employee E-mail:		
Veteran Signature:	Date:	
Employer Signature:	Date:	
** Note all fields in RED are required.	Date: Forms not completed in full will be returned.	
Please print very clearly	y and legibly, or processing could be dela	ved.

### **About the Electronic Timesheets Module**

The Electronic Timesheets Module is a web-based interface through which Consumers, Employers, Representatives and Employees can respectively enter and view relevant timesheet information.

### **Electronic Timesheets Agreement**

In order to use the Electronic Timesheets Submission interface, a Consumer, their Representative or Employer (if applicable) and their Employee must sign an Electronic Timesheets Agreement which states that they both have valid e-mail addresses, and agree to use the electronic timesheets submission interface as a method of submitting time.

### **Getting Started**

- 1. An admin will create a user for the Consumer, Employer, Employee and Representative (if applicable).
- 2. The Consumer, Employer, Employee and Representative (if applicable) will each receive an e-mail alerting them that their account has been set up, and instructions for activating this account. Each user will click a one-time login link that expires after access to set up a password.

-	ARIS e-Timesheets <etimesheets@annkissam.com> to me 💌</etimesheets@annkissam.com>	Apr 28 (4 days ago) 📩	*	Ŧ
	Hello,			
	Your account at the ARIS Electronic Timesheets Submission System is ready and paste the following address into your browser to access the system and set		or copy	
	https://aris-etimesheets-staging.annkissamprojects.com/users/confirmation?co yotAfq7RGes83XteTroa	nfirmation_token=		
	The system will guide you through the process of submitting timesheets electro	onically.		
	Please call ARIS at XXX-XXX-XXXX if you have any questions about your acc	ount or about using the system.		
	Best regards, ARIS			

3. Each user will be prompted to accept the Terms of Service, and set up a password for their account.

Electronic timesheets user			
Terms of Service	USE OF USER ID AND PASSWORD:		
	1. If you register and/or set up an account on the Electronic Timesheets System Interface, you will be solely responsible for maintaining the confidentiality of your Registration Information. You may not authorize others to use your Registration Information. You may not sub-license, transfer, sell or assign your Registration Information and/or this Agreement to any third party. Any attempt to do so will be null and void and shall be considered a material breach of this Agreement.		
	2. You are solely responsible for all usage or activity on your account including, but not limited to, use of the account by any person who uses your Registration Information, with or without authorization, or who has access to any computer on which your account resides or is accessible.		
	3. If you have reason to believe that your account is no longer secure (for example, in the event of a loss, theft or unauthorized disclosure or use of your Personal Identifiable Information stored on the Electronic Timesheets System Interface), you must promptly change the affected Registration Information by using the appropriate update mechanism on the Electronic Timesheets System Interface, if available, or notify ARIS.		
Please set your password for your	account here.		
New Password			
Confirm Password			
$\longrightarrow$	I have read and accept the above terms of service.		
	Submit		

4. Once each user accepts the Terms of Service and creates a password, he or she may start using the system.

### Time sheets are due on Mondays by 11:59pm Eastern Standard Time Due dates do not change if they fall on a holiday.

### VDC- CO-IL-IN-ME-WI Time Sheet and Reimbursement Schedule 2024

Pay Period	Pay Period Start Date	Pay Period End Date	Timesheet Submission Due Date	Payment Date
1	12/31/2023	1/13/2024	1/15/2024	1/19/2024
2	1/14/2024	1/27/2024	1/29/2024	2/2/2024
3	1/28/2024	2/10/2024	2/12/2024	2/16/2024
4	2/11/2024	2/24/2024	2/26/2024	3/1/2024
5	2/25/2024	3/9/2024	3/11/2024	3/15/2024
6	3/10/2024	3/23/2024	3/25/2024	3/29/2024
7	3/24/2024	4/6/2024	4/8/2024	4/12/2024
8	4/7/2024	4/20/2024	4/22/2024	4/26/2024
9	4/21/2024	5/4/2024	5/6/2024	5/10/2024
10	5/5/2024	5/18/2024	5/20/2024	5/24/2024
11	5/19/2024	6/1/2024	6/3/2024	6/7/2024
12	6/2/2024	6/15/2024	6/17/2024	6/21/2024
13	6/16/2024	6/29/2024	7/1/2024	7/5/2024
14	6/30/2024	7/13/2024	7/15/2024	7/19/2024
15	7/14/2024	7/27/2024	7/29/2024	8/2/2024
16	7/28/2024	8/10/2024	8/12/2024	8/16/2024
17	8/11/2024	8/24/2024	8/26/2024	8/30/2024
18	8/25/2024	9/7/2024	9/9/2024	9/13/2024
19	9/8/2024	9/21/2024	9/23/2024	9/27/2024
20	9/22/2024	10/5/2024	10/7/2024	10/11/2024
21	10/6/2024	10/19/2024	10/21/2024	10/25/2024
22	10/20/2024	11/2/2024	11/4/2024	11/8/2024
23	11/3/2024	11/16/2024	11/18/2024	11/22/2024
24	11/17/2024	11/30/2024	12/2/2024	12/6/2024
25	12/1/2024	12/14/2024	12/16/2024	12/20/2024
26	12/15/2024	12/28/2024	12/30/2024	1/3/2025
27	12/29/2024	1/11/2025	1/13/2025	1/17/2025
28	1/12/2025	1/25/2025	1/27/2025	1/31/2025

Time sheets, reimbursements, employee paperwork and check requests received by the ARIS Solutions office after the due dates posted above will be processed with the next pay period.

Send to: ARIS Solutions PO Box 4409 White River Junction, VT 05001 FAX: 1.802.295.9812 Questions? Veterans Department 1.866.970.3301 https://arissolutions.org/submit-timesheet/





**VD-HCBS** Resource

January 2014

## WHAT EMPLOYERS NEED TO KNOW

Author(s): Lucia Cucu, J.D.

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### How to Protect Yourself and Your Worker: A Guide for Employers

Being an employer brings not only rights but also responsibilities. This guide describes a few important issues that every employer should know about.

### Maintaining a Safe Workplace

It is important to keep your home safe for your employee. Slips and falls are a common cause of injuries, so you should clean up or warn your employee of spills and wet surfaces, and keep stairs and flooring in good repair. If you have pets in your home, make sure they cannot bite or scratch your employee.

### **Making Hiring and Firing Decisions**

### **Terminating Employees**

Do not hesitate to terminate an employee who does not meet your needs. Most employment relationships are considered employment "at will," which means you can terminate an employee for any reason or no reason at all, so long as your reason is not discriminatory, retaliatory (see discussion below) or otherwise unlawful.

### Avoiding Promises about the Length of Employment

To avoid a claim for breach of contract, do not make any promises to your employee that you will keep him employed for a certain period of time or that you would only fire him for a specific reason. Remember that a contract does not always have to be in writing to be legally binding. Spoken statements and promises can sometimes create legal obligations.

#### Avoiding Illegal Discrimination and Retaliation

In many states it is illegal to discriminate against employees based on certain factors, which can include race, color, religion, sex, national origin, marital status, sexual orientation. This means that you must not hire, fire, or harass employees based on such factors. While your employee is with you, be careful not to express any personal opinions that could be interpreted as discriminatory. Even if you are in your own home, the home is considered a workplace while your employee is there, and workplace discrimination and harassment are prohibited by law.

Do not allow friends or family to behave in ways that could be considered discriminatory or harassing towards your employee. As the employer, you could be held responsible for their behavior if you allow it to continue.

Sexual harassment is also illegal. It includes unwelcome sexual advances that can be physical or verbal, such as offensive comments or gestures that create a hostile environment. Remember that the harasser can be someone other than the employer, such as a guest visiting your home or someone who lives with you.

#### What Employers Need to Know

It is also illegal to fire employees in retaliation for reporting a crime or irregularity. For example, if an employee believes that an employer is misusing Medicaid funds and reports it to the authorities, it would be illegal to fire the employee in retaliation.

### **Providing References for Former Employees**

Be careful when talking about your reasons for terminating employees, because you could risk a claim of discrimination or defamation (saying things about the employee who harms them). If you are asked for a reference about a former employee and cannot provide a positive one, it is safest not to provide a reference at all.

# What Family Members and Authorized Representatives Need to Know

### Your Duty as Representative

In participant-directed programs, usually the participant (the person receiving services) is the employer. It is not unusual, however, for the participant to be unable or unwilling to serve as the employer. In those cases, the participant will designate a "representative" to serve as the employer. If you are designated as an authorized representative, you have a *fiduciary* duty to the participant. "Fiduciary" means you must always act in the best interest of the participant and not in your own interest. Program funds must always be spent for the participant's benefit, not your own benefit.

### **Hiring and Training Employees**

If the participant is likely to injure himself or others, you have a duty to warn employees of the risk and instruct them how to best handle it. Make sure to hire only employees who can deal with situations that arise. Ask them to confirm that they understand the risks and are willing and able to handle them.

If you are a parent, you must exercise reasonable care to control your minor child as best as you can, even if you are not listed as an authorized representative for the child. It is important to hire employees who are able to deal with any risks they may encounter when caring for your child. You should warn employees ahead of time of risks, and explain how to best handle situations that may to come up.

#### Mandatory Reporter Duty

As an authorized representative, you may have a legal duty to report to the authorities if you suspect or notice that the participant is being abused by a family member, an employee, or some other person. Many states have "mandatory reporter" laws that could require you to report abuse of a child, an elderly adult or a person with a disability. You may have a duty to report the abuse even if the abuser is a member of your own family or the participant's family.

National Resource Center for Participant-Directed Services

### Worker's Compensation Insurance

It is important to maintain a worker's compensation insurance policy, because such insurance will pay for claims if an employee is injured on the job.

If an employee is injured while at work, the employer is liable even if the injury is not the employer's fault. For example, if your employee drives to the grocery store on your behalf and is injured when a careless driver hits her car, the employee could ask you for compensation even though you could not have prevented the accident. This is because employers have to compensate employees for injuries sustained on the job. A worker's compensation insurance policy will pay for such claims.

### Liability Insurance

Worker's compensation will pay when your employee is injured, but what happens when someone else is injured? As an employer you may be liable when your employee injures someone else, even if the injury is not your fault. For example, if your employee causes a car accident while driving you to an appointment and injures a third party, the third party could sue you because your employee caused the accident while on the job.

Employment-related claims like wrongful termination, discrimination, or defamation are another source of liability that is not covered by worker's compensation insurance.

Some homeowner's, renter's, or liability insurance policies will cover such claims. However the terms of insurance policies vary, so you should read the terms and consult with an insurance agent before you start your participant direction program. You may consider an addition to your homeowner's or renter's policy, or a separate liability insurance policy, to be covered for liability risks related to domestic employees.

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